

2017 Consumer Flooring Guide

Maintenance and Warranty Information



Congoleum[®]
www.congoleum.com

Caring for Your Floor

Immediately After Installation

- Keep traffic to a minimum during the first 24 hours to allow the adhesive to harden. Then open to light foot traffic only for the next 24 hours. Resume normal traffic after 48 hours.
- Protect and do not disturb the sealed seams on your resilient sheet flooring for at least 16 hours after seam sealer application to ensure a proper seam bond.
- Furniture should not be placed on the floor for 24 hours so the adhesive (and grout, if applicable), have adequate time to dry.
- Always move heavy furniture and appliances with care to avoid gouging or tearing the floor. First, lay strips of plywood or hardboard panels on the floor. Then roll, "walk" or slide these items on the strips. Do not push or pull appliances and heavy furniture without taking these precautions.
- Wash your floor using Congoleum Bright 'N Easy No-Rinse Cleaner or other suitable floor cleaner 48 hours after installation.

Caution: Resilient flooring, like other types of smooth floors, can become slippery when wet. Allow time for the floor to dry after washing. Immediately wipe up wet areas from spills or wet feet. Place mats at outside entrances to prevent water, snow or ice from being tracked onto your floor. Improper polishes or finishes can cause the floor to become slippery.

- Immediately after the installation of Endurance SmartLink:
 - Keep the room temperature between 65°F and 85°F for at least 48 hours after installation. Maintain the room temperature between 55°F and 85°F thereafter.
 - Do not wash or scrub Endurance SmartLink flooring for at least 5 days after installation. This allows the adhesive bond to develop by preventing moisture and cleaning agents from interfering with the bonding process. Spot cleaning is acceptable, but do not apply excess moisture or cleaning solution.

Preventative Care

- Make sure furniture legs have large surface, nonstaining floor protectors. Replace small, narrow metal or dome-shaped glides with smooth, flat glides, that are flat on the floor. Glides should be equipped with self-adhesive felt pads to avoid scratching the surface of the floor. The pads should be checked periodically for grit and wear and replaced when necessary.
- Heavy furniture or appliances should be equipped with flat, nonstaining composition furniture casters or cups of appropriate size - available square from 1 1/2" to 2 5/8" and round from 1 3/8" to 1 5/8".
- Moveable appliances and furniture should be equipped with easily swiveling casters. They should be at least 2" in diameter with nonstaining hard rubber treads with a minimum 3/4" flat surface width. Do not use ball-shaped casters.
- Place mats at outside entrances to prevent dirt, grit and soil from being tracked onto your floor. Use 100% latex-backed mats (labeled nonstaining), because some rubber-backed mats or carpets may permanently discolor your floor.
- To help prevent staining from asphalt tracking, we recommend the use of a latex-based driveway sealer.
- Draw drapes and blinds during peak periods of strong sunlight. Flooring, like other home furnishing products, may discolor or fade when over-exposed to the sun.
- Heat-producing appliances such as a refrigerator or range, or hot air registers emitting a direct flow of heat in excess of 120° F, even intermittently, can scorch, burn, discolor or fade your floor. Cigarettes, matches and other very hot objects can also damage your floor.
- Avoid wearing stiletto or spiked heels on your floor. These types of heels can indent or damage many types of floors.
- **DO NOT USE STEAM CLEANERS** on Congoleum Floors, they can permanently damage the floor.

Regular Care (all products)

- Sweep or vacuum regularly to remove dirt and grit that can abrade, dull or scratch your floor. Do not use a vacuum with a beater brush, because it may damage the floor's surface.
- Wipe up spills promptly with a damp cloth or mop.
- For a more thorough cleaning, wash your floor with water. **Caution:** Avoid one-step "mop and polish" products, dishwashing liquids and oil-based cleaners. These may leave a residue which can attract dirt and dull your floor's finish. Avoid cleaners that contain abrasives or solvents which may permanently damage your floor.
- Remove excess water after washing the floor.
- A copolymer or acrylic grout sealer compatible with acrylic grouts may be used on DuraCeramic Grout. Do not use a penetrating silicone sealer on the grout.
- The gloss level may change over time depending on the amount of traffic, care, and maintenance the floor receives. To restore the appearance, first use Congoleum Bright 'N Easy Polish Remover to remove any ground-in dirt and excess polish buildup. Rinse thoroughly. Then apply Congoleum Bright 'N Easy Floor Polish (03002) to obtain a high-gloss finish or Congoleum Bright 'N Easy Satin-Gloss Floor Polish (03007) to obtain a satin-gloss or natural-gloss finish. Do not apply polish to Ultima®, DuraCeramic® Origins, DuraCeramic Dimensions®, AirStep Advantage®, AirStep Evolution®, AirStep Plus®, ArmorCore Commercial, ArmorCore UR or ArmorCore Pro UR.

Care for Alternatives

These products **require** a polish to seal and protect the color and design. A minimum of two coats of polish for residential use and three to five coats for commercial use is required.

Initial Residential Maintenance

After the floor has been installed and the adhesive has dried (48 hours), initial maintenance **MUST BE** performed on your Alternatives floor. If these instructions are not followed, permanent staining may occur.

- Sweep or vacuum the floor to remove loose dirt.
- If needed, after installation use lighter fluid applied with a clean cloth to remove scuff marks and adhesive residue. Keep traffic off treated area for 30 minutes.
Caution: Lighter fluid is a flammable solvent. Carefully read and follow cautionary information on label.
- Wash the floor with Congoleum Bright 'N Easy No-Rinse Cleaner or other suitable resilient floor cleaner. Be sure it is thoroughly dry before applying polish.
- Apply a minimum of two coats of Congoleum Bright 'N Easy Floor Polish to seal and protect the floor.

Regular Maintenance

- Follow the general maintenance tips.
- Apply additional coats of polish as needed.

Periodic Maintenance

How to Treat Stains, Spills and Scuffs

Follow the remedies in order. Unless instructed otherwise, use a clean, white cloth or towel with the recommended liquids. Always rinse the affected area with clean water after treatment.

<p>Stains and Spills</p> <table border="0"> <tr> <td>Acids, Alkalis</td> <td>Dye, Dye Markings</td> <td>Iodine, Mercurochrome</td> </tr> <tr> <td>Blood</td> <td>Food, Candy</td> <td>Rust†</td> </tr> <tr> <td>Ketchup, Mustard</td> <td>Fruit and Fruit Juices</td> <td>Urine, Excrement</td> </tr> <tr> <td>Cleaners, Strong Soaps</td> <td>Grass</td> <td>Vomit</td> </tr> </table>	Acids, Alkalis	Dye, Dye Markings	Iodine, Mercurochrome	Blood	Food, Candy	Rust†	Ketchup, Mustard	Fruit and Fruit Juices	Urine, Excrement	Cleaners, Strong Soaps	Grass	Vomit	<p>Remedy</p> <ul style="list-style-type: none"> • Scrub area with Congoleum Bright 'N Easy No-Rinse Cleaner full strength. • Rub the area with a 10 to 1 dilution of water to liquid bleach. • Rub the area with isopropyl alcohol*. <p>† If rust stain does not respond, use lemon juice or a cream of tartar solution.</p>
Acids, Alkalis	Dye, Dye Markings	Iodine, Mercurochrome											
Blood	Food, Candy	Rust†											
Ketchup, Mustard	Fruit and Fruit Juices	Urine, Excrement											
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<p>Paint and Solvent Spills</p> <table border="0"> <tr> <td>Dry Cleaning Fluids</td> <td>Nail Polish</td> <td>Wood Stains</td> </tr> <tr> <td>Lacquer</td> <td>Solvents</td> <td>Varnish</td> </tr> <tr> <td>Latex Paints</td> <td>Oil-Based Paints</td> <td></td> </tr> </table>	Dry Cleaning Fluids	Nail Polish	Wood Stains	Lacquer	Solvents	Varnish	Latex Paints	Oil-Based Paints		<p>Remedy</p> <ul style="list-style-type: none"> • If substance is dry, gently peel it from the floor. (Avoid sharp instruments that could scratch the floor.) • Scrub area with Congoleum Bright 'N Easy No-Rinse Cleaner. • Rub lightly with mineral spirits or paint thinner*. 			
Dry Cleaning Fluids	Nail Polish	Wood Stains											
Lacquer	Solvents	Varnish											
Latex Paints	Oil-Based Paints												
<p>Substances That Won't Wipe Up</p> <table border="0"> <tr> <td>Adhesives</td> <td>Oil</td> <td>Candle Wax</td> </tr> <tr> <td>Asphalt</td> <td>Grease</td> <td>Tar</td> </tr> <tr> <td>Chewing Gum</td> <td></td> <td></td> </tr> </table>	Adhesives	Oil	Candle Wax	Asphalt	Grease	Tar	Chewing Gum			<p>Remedy</p> <ul style="list-style-type: none"> • Carefully remove excess with a dull kitchen knife. • Scrub area with Congoleum Bright 'N Easy No-Rinse Cleaner. • Rub lightly with mineral spirits, isopropyl alcohol* or lighter fluid*. 			
Adhesives	Oil	Candle Wax											
Asphalt	Grease	Tar											
Chewing Gum													
<p>Scuffs and Smudges</p> <table border="0"> <tr> <td>Rubber Heel Marks</td> <td>Scuffs</td> <td></td> </tr> <tr> <td>Shoe Polish</td> <td>Smudges</td> <td></td> </tr> </table>	Rubber Heel Marks	Scuffs		Shoe Polish	Smudges		<p>Remedy</p> <ul style="list-style-type: none"> • Scrub area with Congoleum Bright 'N Easy No-Rinse Cleaner. • Rub lightly with isopropyl alcohol* or lighter fluid*. 						
Rubber Heel Marks	Scuffs												
Shoe Polish	Smudges												

Caution: Isopropyl alcohol, lighter fluid, mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on label. Keep traffic off treated area for 30 minutes.*

Congoleum Products Warranty Summary

This is an abbreviated warranty summary, please find complete specific warranties for each product on our website www.congoleum.com.

DURACERAMIC

RESIDENTIAL LIMITED WARRANTY

Products	DuraCeramic Origins	DuraCeramic Dimensions
Coverage	W A R R A N T Y	P E R I O D
<ul style="list-style-type: none"> • will not wear through • will be free of manufacturing defects • will not stain • will not change gloss level • will not rip, tear, scratch, cut, chip or break 	Lifetime	Lifetime
	Lifetime	Lifetime
	Lifetime	Lifetime
	Lifetime	Lifetime
	Lifetime	Lifetime

ADDITIONAL SCOTCHGARD™ PROTECTOR LIMITED WARRANTY

Coverage	W A R R A N T Y	P E R I O D
<ul style="list-style-type: none"> • will be easy to clean • will repel dirt and grime 	15 Years	15 Years
	15 Years	15 Years

Labor coverage - 5 years if labor paid for when original floor was installed.

LIGHT COMMERCIAL LIMITED WARRANTY

Coverage	W A R R A N T Y	P E R I O D
<ul style="list-style-type: none"> • will be free of manufacturing defects • will not discolor from mold, mildew or alkali 	5 Years	5 Years
	5 Years	5 Years

Labor coverage - if labor paid for when original floor was installed: Year 1 – 100%, Years 2-3 – 50%, Year 4+ – No labor.

OVATIONS

RESIDENTIAL LIMITED WARRANTY

Product	Ovations													
Coverage	W	A	R	R	A	N	T	Y	P	E	R	I	O	D
• will not wear through					20 Years									
• will be free of manufacturing defects					20 Years									
• will not stain					20 Years									
• will not fade					20 Years									

Labor coverage - 5 years if labor paid for when original floor was installed.

TIMELESS

RESIDENTIAL LIMITED WARRANTY

Products	Triversa and Triversa ID													
Coverage	W	A	R	R	A	N	T	Y	P	E	R	I	O	D
• will not wear through					Lifetime									
• will be free of manufacturing defects					Lifetime									
• will not stain					Lifetime									
• will not fade					Lifetime									
• will not rip or tear					Lifetime									
• will not permanently indent when proper floor protectors are used					Lifetime									

Labor coverage - 5 years if labor paid for when original floor was installed.

COMMERCIAL LIMITED WARRANTY

Products	Triversa and Triversa ID													
Coverage	W	A	R	R	A	N	T	Y	P	E	R	I	O	D
• will be free of manufacturing defects					10 Years									
• will not discolor from mold, mildew or alkali					10 Years									

Labor coverage - if labor paid for when original floor was installed: Year 1 – 100%, Years 2-3 – 50%, Year 4+ – No labor.

Products	Structure	Impact & Impact SmartLock	Endurance & Endurance SmartLink													
Coverage	W	A	R	R	A	N	T	Y	P	E	R	I	O	D		
• will not wear through					Lifetime				25 Years				10 Years			
• will be free of manufacturing defects					Lifetime				25 Years				10 Years			
• will not stain					Lifetime				25 Years				10 Years			
• will not fade					Lifetime				25 Years				10 Years			
• will not rip or tear					Lifetime				25 Years				10 Years			
• will not permanently indent when proper floor protectors are used					Lifetime				25 Years				10 Years			

Labor coverage - 5 years if labor paid for when original floor was installed.

COMMERCIAL LIMITED WARRANTY

LIGHT COMMERCIAL LIMITED WARRANTY

Products	Structure	Impact & Impact SmartLock	Endurance & Endurance SmartLink													
Coverage	W	A	R	R	A	N	T	Y	P	E	R	I	O	D		
• will be free of manufacturing defects					10 Years				7 Years				5 Years			
• will not discolor from mold, mildew or alkali					10 Years				7 Years				5 Years			

Labor coverage - if labor paid for when original floor was installed: Year 1 – 100%, Years 2-3 – 50%, Year 4+ – No labor.

AIRSTEP

RESIDENTIAL LIMITED WARRANTY

Products	AirStep Advantage	AirStep Evolution	AirStep Plus
Coverage	W A R R A N T Y P E R I O D		
• will not wear through	Lifetime	50 Years	20 Years
• will be free of manufacturing defects	Lifetime	50 Years	20 Years
• will not stain including stains from asphalt tracking, rubber-backed mats and common household items	Lifetime	50 Years	20 Years
• will not permanently scuff from shoe soles including sneakers	Lifetime	50 Years	20 Years
• will not fade or discolor from heat or sunlight	Lifetime	50 Years	20 Years
• will not discolor from mold, mildew or alkali	Lifetime	50 Years	20 Years
• will not gouge, rip or tear from normal use	Lifetime	50 Years	20 Years
• will not permanently indent when proper floor protectors are used	Lifetime	50 Years	20 Years

ADDITIONAL SCOTCHGARD™ PROTECTOR LIMITED WARRANTY

• will be easy to clean	15 Years	15 Years	15 Years
• will repel dirt and grime	15 Years	15 Years	15 Years

Correct installation practices must be followed to ensure a trouble-free installation. While installation errors are the responsibility of your flooring installer and not covered by Congoleum's warranty. If the flooring is correctly installed following all guidelines in the AirStep Installation Instructions, your floors will be warranted as follows:

1. Not to curl	20 Years	20 Years	20 Years
2. Not to open at seams	20 Years	20 Years	20 Years
3. Not to buckle	20 Years	20 Years	20 Years
4. Not to release over joints in underlayment panels	20 Years	20 Years	20 Years

The conditions 1,2,3 and 4 above will be warranted as long as the flooring is installed in an occupied residence that maintains a temperature range of 55°F to 100°F. Any of the above conditions will not be covered if caused by job site environmental conditions in new construction or renovation work.

Labor coverage - If labor paid for when original floor was installed:

AirStep Advantage, AirStep Evolution, AirStep Plus - 5 years if labor paid for when original floor was installed.

VINYL COMPOSITION TILE

RESIDENTIAL LIMITED WARRANTY

Products	Alternatives
Coverage	W A R R A N T Y P E R I O D
• will not wear through	10 Years
• will be free of manufacturing defects	10 Years
• will not discolor from mold, mildew or alkali	5 Years

Labor coverage - 5 years if labor paid for when original floor was installed.

COMMERCIAL LIMITED WARRANTY

Coverage	W A R R A N T Y P E R I O D		
• will be free of manufacturing defects	5 Years	5 Years	5 Years
• will not discolor from mold, mildew or alkali	5 Years	5 Years	5 Years

Labor coverage - if labor paid for when original floor was installed: Year 1 – 100%, Years 2-3 – 50%, Year 4+ – No labor.

ARMORCORE

Products	ArmorCore LC	ArmorCore Pro UR	ArmorCore UR	ArmorCore Pro	ArmorCore
Coverage	WARRANTY			PERIOD	
• will not wear out	25 Years	10 Years	10 Years	5 Years	5 Years
• will be free of manufacturing defects	25 Years	10 Years	10 Years	5 Years	5 Years
• will not stain from asphalt tracking	25 Years	10 Years	10 Years	5 Years	5 Years
• will not gouge, rip or tear from normal use	25 Years	10 Years	10 Years	5 Years	5 Years
• will not indent when proper floor protectors are used	25 Years	10 Years	10 Years	5 Years	5 Years
• will not discolor from mold, mildew or alkali	25 Years	10 Years	10 Years	5 Years	5 Years
• will not stain, including stains from rubber-backed mats and common household items	25 Years	10 Years	10 Years	—	—
• will not permanently scuff from shoe soles including sneakers	25 Years	10 Years	10 Years	—	—
• will not fade or discolor from heat or sunlight	25 Years	10 Years	10 Years	—	—
• will be easy to clean and repel dirt and grime	25 Years	10 Years	10 Years	—	—
• will not curl, open at seams, buckle, release in joints over underlayment panels	25 Years	10 Years	—	5 Years	—

Labor coverage

ArmorCore & ArmorCore Pro - 1-3 years at 100% if labor paid for when original floor was installed; no labor after 3 years.

ArmorCore UR, ArmorCore Pro UR and ArmorCore LC - 1-3 years at 100% if labor paid for when original floor was installed; 50% labor for 4-5 years; no labor after 5 years.

LIGHT COMMERCIAL LIMITED WARRANTY

Products	ArmorCore LC
Coverage	WARRANTY PERIOD
• will be free of manufacturing defects	5 Years
• will not discolor from mold, mildew or alkali	5 Years

Labor coverage - if labor paid for when original floor was installed: Year 1 – 100%, Years 2-3 – 50%, Year 4+ – No labor.

